

---

**Lactanet** Canada is a producer owned organization, providing innovative dairy herd management and genetic services to more than 8,000 dairy farm customers and professional advisors throughout the country. We are national company created by a partnership of CDN, CanWest DHI and Valacta organizations.

## Dairy Farm Customer Service Representative

Due to an upcoming Maternity Leave, we are currently accepting applications for an hourly **contract**, on-farm Customer Service Representative (CSR) in the **Greater Napanee** area of Ontario.

The Customer Service Representative's primary responsibility is to meet Lactanet customer needs with fast, accurate, and useful information. In this role, you will be working directly on-farm. Candidates who enjoy farming, cows and rural road travel who can maintain organization and communication remotely will excel in this position.

### In this role, you will:

- Visit dairy farms daily to sample milk, collect data, and promote our dairy herd improvement services to dairy producer customers.
- Assist and provide additional information to customers about the interpretation and application of data collected.
- Independently arrange your administrative, travel and scheduling tasks.

### Position Requirements:

- Diploma in agriculture would be considered an asset.
- Practical knowledge and working experience in the dairy industry.
- Strong customer service and interpersonal skills.
- Proficiency with computers with residential high speed internet.
- Valid driver's license and dependable transportation.
- Resides in the circuit area.
- Actively participate in the job training provided.
- This position may require occasional heavy lifting of up to 75 lbs.

### Apply:

If you meet the qualifications for this position and reside in the location of this vacancy, please send your resumé with the subject line "**Napanee area ON CSR**" to [careers@lactanet.ca](mailto:careers@lactanet.ca)

*Lactanet is committed to an inclusive, equitable and accessible workplace where people are valued, respected and supported. Accommodation for applicants with disabilities is available on request. We thank all applicants for their interest and will contact those who are selected for an interview. NO PHONE CALLS OR AGENCIES PLEASE.*